

5 August 2014

The importance of communication has been reflected by the installation of a new telephone system. CLAN Cancer Support has a new Alcatel-Lucent system in its headquarters on Westburn Road in Aberdeen and set to be rolled out across the charity's ever increasing range of Aberdeenshire, Moray, Orkney and Shetland bases and charity shops.

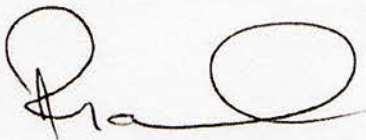
The innovative system will bring with it a number of benefits, none more so than the introduction of free phone calls between all of CLAN's bases as a result of the technology's broadband capabilities. It is also expected that the charity will make considerable savings on line costs, with this benefit set to be felt further in the months and years ahead.

AL Global 4 Phones seamlessly and efficiently installed the system last week in a four hour changeover without loss of communications at any point. This was done through excellent planning prior to installation, mirroring the existing system with prior programming and setup. In many ways it also enhances our existing system with more features and simpler to use.

I have to commend their professionalism and expertise throughout the process. The team were a pleasure to work with during the installation which went flawlessly. The ease of delivering training to staff and the management of the system was clear and concise and the feedback from my staff has been excellent.

I look forward to working with Alan and his team in the weeks to come and indeed for the foreseeable future. I would not hesitate to say that this was one of the easiest upgrades I have had as a Facilities Manager and would certainly not hesitate in recommending AL Global 4 Phones in the future.

Yours sincerely



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